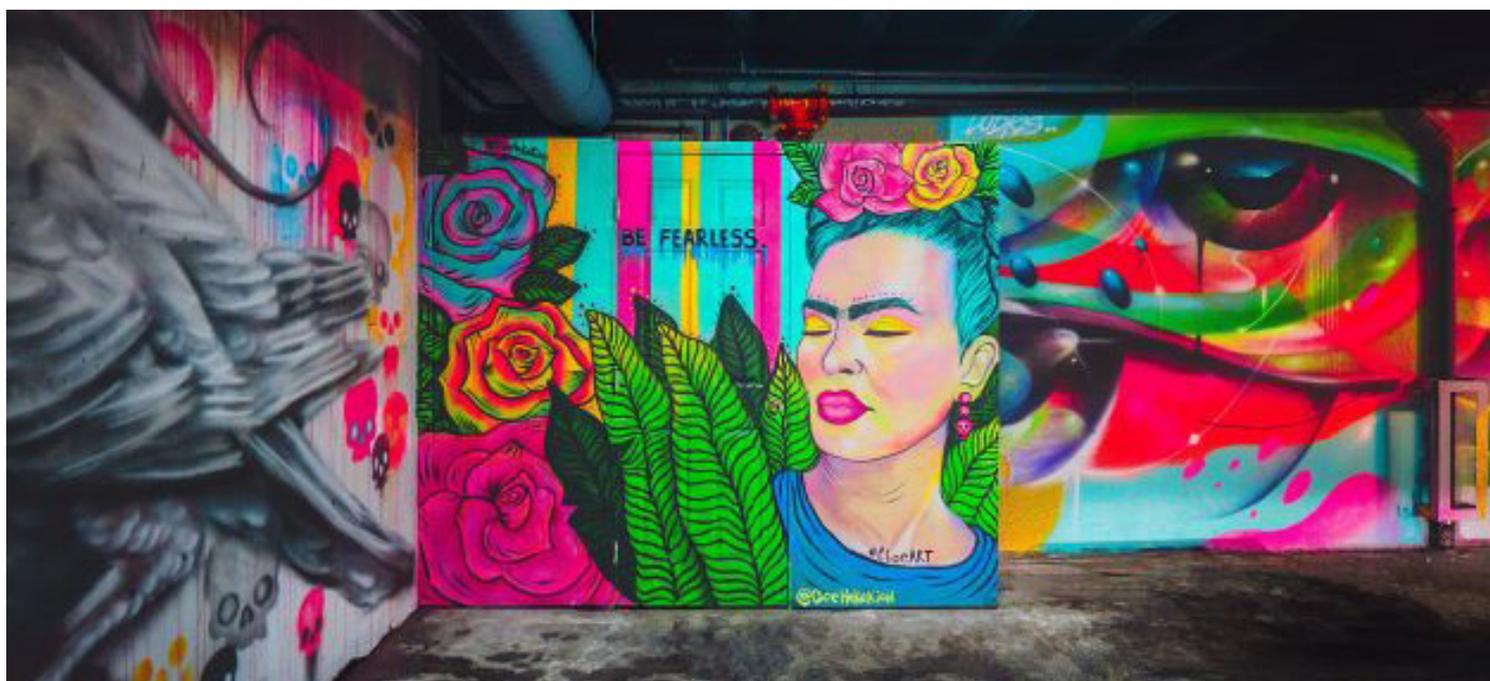


# Boutique Accounting Business of the Year 2021 - Eastern Australia & Client Service Excellence Award 2021

Accredited with two awards that are both truly representative of the culture and values of the business, Foxton Financial is an accounting firm like no other. Working tirelessly to ensure clients are not only satisfied but are thoroughly impressed with the exemplary service, the firm has nurtured an almost peerless reputation. With all of this in mind, we took a closer look at the history, ethos and future of Foxton Financial to find out more.



## **“Accounting For You”**

Offering comprehensive accounting and taxation services that are superior to the competition, Foxton Financial is a leader in providing a service defined by clarity, convenience, and quality. Renowned for assured perfection, the business continues to adapt, adjusting to contemporary changes, and the client's wants and needs.

Nothing showcases this more than its recent accolades, such as the Corporate Vision Boutique Accounting Business of the Year 2021, Eastern Australia Client Service Excellence Award 2021, and for the third year running, showcasing the consistency of quality, Institute of Public Accountants ACT Practice of the Year.

From understanding customer needs to an attentive culture that values employees, Foxton Financial is keen to tell us about the rigorous upkeep of this principle. “Conscious that we have obligations to our community, we give time off to staff during the week for welfare work and we assist clients with pro-bono work when the clients' incomes are unexpectedly lost or reduced. This occurred during the bushfires and now the COVID epidemic. We have good evidence that this is rewarded by client loyalty.”

With a business model that focuses on quality assurance, assisted by going the extra mile for clients - such as a referral team that offers customers a cluster of legal, financial, actuarial, audit, specialist business advisory, and planning services- Foxton Financial is a perfect example of “putting the customer first”.

Looking forward, the business continues to work with clients to understand their goals and wants regarding their financial environment, looking at strategies and structures to maximise, and secure their current and future selves. With all of this in mind, the business continues to justify the numerous plaudits and positive recognition coming its way, including this award.



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